

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.)

Docket No. 08-0003

ICC Office Use Only

Please provide the appropriate information in the () areas in the heading below.

North County Communications Corporation of Illinois

Application for a Certificate of Local and Interexchange Authority
to Operate as a Reseller and Facilities Based Carrier of Telecommunications
Services in the State of Illinois

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**
(Use additional sheets as necessary.)

GENERAL

1. Applicant's Name(including d/b/a, if any)

FEIN # 16-1776055

North County Communications Corporation of Illinois (hereinafter referred to as "North County Illinois").

Address: Street 200 West Adam Street

City Chicago

State/Zip IL 60606

2. Authority Requested: (Mark all that apply) ☒ 13-403 Facilities Based Interexchange

☒ 13-404 Resale of Local and/or Interexchange

☒ 13-405 Facilities Based Local

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

☐ Part 710 Uniform System of Accounts for Telecommunications Carriers

☐ Part 735 Procedures Governing the Establishment of Credit, Billing,
Deposits, Termination of Service and Issuance of Telephone
Directories for Local Exchange Telecommunications Carriers in the
State of Illinois

☐ Section 735.180 Directories

☐ Other

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:
- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
 - (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
 - (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
 - (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.
5. In what area of the state does the Applicant propose to provide service?

North County Illinois proposes to provide resold and facilities-based telecommunications services throughout the State of Illinois, excluding rural service areas.

6. Please attach a sheet designating contact persons to work with Staff on the following:
- a) issues related to processing this application
 - b) consumer issues
 - c) customer complaint resolution
 - d) technical and service quality issues
 - e) "tariff" and pricing issues
 - f) 9-1-1 issues
 - g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

A copy of the Designated Contact Person Sheet is attached hereto as Exhibit 1.

7. Please check type of organization?
- | | |
|-----------------|---|
| Individual | <input checked="" type="checkbox"/> Corporation |
| Partnership | Date corporation was formed 10/12/06 |
| | In what state? Illinois |
| Other (Specify) | |

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

Copies of the Articles of Incorporation and Certificate of Authority for North County Illinois are collectively attached hereto as Exhibit 2.

9. List jurisdictions in which Applicant is offering service(s).

North County Illinois is not currently providing services in any jurisdiction. However, the Applicant anticipates providing services in Illinois upon approval of this Application.

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

YES (Please provide details) ☒ NO

11. Have there been any complaints or judgments levied against the Applicant in any other jurisdiction?

YES ☒ NO

If YES, describe fully. _____

12. Has Applicant provided service under any other name?

YES ☒ NO

If YES, please list. _____

13. Will the Applicant keep its books and records in Illinois? YES ☒ NO

If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

Pursuant to Administrative Code Part 250, Applicant hereby respectfully requests permission to keep its books and Records in the State of California at its principal place of business. Applicant will make such records available to the Commission for any necessary expenses to review such information.

MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Key personnel summaries are attached hereto as Exhibit 3.

15. List officers of Applicant.

Tod Lesser (President).

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? ☒ YES NO

If YES, list entity. North County Communications Corporation.

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Pursuant to contract with its underlying carriers, customers will be billed on behalf of Applicant.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Service, billing and repair complaints will be handled by the Applicant's Customer Service Department. On-site service and repair will be handled by the personnel of underlying carriers, pursuant to contract. Bills will be sent once a month by US Mail in an itemized format.

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? ☒ YES NO

20. What telephone number(s) would a customer use to contact your company?

(800) 845-3986

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

X YES NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers?

North County Illinois will not switch a customer's interexchange or local exchange telecommunications services provider without first obtaining a proper Letter of Authorization ("LOA") from the customer to do so. North County Illinois will immediately respond to any slamming and/or cramming complaints through its Customer Service Department and will work with the particular customer and the ICC to resolve any and all such reports.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?

X YES NO (If no, please provide an explanation.)

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

X YES NO

FINANCIAL

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

See financial documentation, attached hereto as Exhibit 4.

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? X YES NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

Nortel DMS - 100 Switch.

If NO, which facility provider(s)'s services does the Applicant intend to use?

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

North County Illinois possesses the technical, managerial, and financial resources necessary to continue to provide reliable and low-cost telecommunications services to present customers of North County Communications Corporation in the State of Illinois. The Company intends to subscribe to and resell all forms of telephone service in the State of Illinois including: local dial tone services, Message Telephone Services, Wide Area Telephone Service, WATS-like services, Foreign Exchange Service, private lines, tie lines, access service, cellular service, local switched service, business measured single line services, PBX trunks, DID service, measured and flat rate residential service, access to telecommunications relay services, universal lifeline service, and other services and facilities of communications common carriers and other entities. Access to operator services, directory assistance, directory listings and emergency services will be through the facilities of communications common carriers and other entities that North County Illinois will contract with. North County Illinois intends to serve residential and business customers throughout the entire State of Illinois.

North County Illinois asserts that the local exchange and interexchange telecommunications services that it proposes to offer will satisfy the minimum standards established by the ICC. North County Illinois agrees to meet the minimum basic local service standards, including quality of service and billing standards, as the ICC requires of the ILEC's with which North County Illinois seeks to compete.

28. Will technical personnel be available at all times to assist customers with service problems?

X YES NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? _____ YES _____ NO

N/A - North County Illinois does not intend to provide payphone service in the State of Illinois.


(Signature of Applicant)

VERIFICATION

This application shall be verified under oath.

OATH

State of California)
County of San Diego)ss

TODD LESSER makes oath and says that he is the President
of North County Communications Corporation of Illinois

that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all
statements of fact contained in the said application are true, and the said application is a correct statement of the
business and affairs of the above-named applicant in respect to each and every matter set forth therein.

Todd Lesser

Mr. Todd Lesser

Subscribed and sworn to before me, a Notary Public/ Jo Ann Rivera
(Title of person authorized to administer oaths)

in the State and County above named, this 14 day of December, 2007.

[Signature]
(Signature of person authorized to administer oath)

